**Transcript – NDIA terminology – reasonable and necessary**

The NDIA uses some key words that I will explain: “Reasonable” and “Necessary”.

“Reasonable”: this means “fair enough.” It is something related to your disability, not just anything you want to add.

“Necessary”: this means something you truly need, because of your disability.

The NDIS will look over the details about your everyday life, and work out where to find the right support, as well as the most appropriate services to match your needs. This is to ensure you can continue to live an ordinary life and achieve your goals.

The first part of this process will be meeting with your NDIS Planner. The Planner will take some time to collect information about your needs and supports, and to check that they are all “reasonable and necessary” for you. The NDIS will then go away and research everything you asked for, to determine:

* Is it the right match for your disability?
* Is it unnecessary or unrelated to your disability and support needs?
* Does it give you value for money?
* Plus, does it have an on-going benefit for you?

They will also record your other supports: your family or friends, or possibly an unpaid support worker, or volunteer who also looks after you. You might even have support from your local community.

You will need to make sure your Planner lists all of the supports you receive. Sometimes, what may be considered ‘reasonable’ and approved for one person, may be considered ‘unreasonable’ and not approved for someone else. This is because everyone’s disability and needs are different. Please don’t assume that your Planner will fully understand your disability or needs. Be prepared to talk about everything so that the Planner can better understand your needs and requests and why they should be deemed ‘fair and reasonable’.

End of document.